

GLORIA VERDE RESORT

GLORIA ALL INCLUSIVE CONCEPT

CALL CENTER 7777

with one call, we do all

Please contact the Call Center for all your requests

BUFFETS	SUMMER	WINTER
Breakfast at Mythos Main Restaurant	07:00 – 10:30	07:00 – 10:30
Lunch at Mythos Main Restaurant	12:30 – 14:30	12:30 – 14:30
Dinner at Mythos Main Restaurant	19:00 – 21:30	18:30 – 21:00
BARS	SUMMER	WINTER
Lobby Bar	09:00 – 00:00	09:00 – 00:00
Zodiac Bar	24 Hours	24 Hours
Pool Bar	09:00 – 18:00	09:00 – 17:00
Pier Bar	09:00 – 19:00	Closed
Neptuno Bar	09:00 – 00:00	Closed
Verde Pub Amfi Bar	During show times	Closed
Vital Bar (SPA Center)	09:00 – 20:00	09:00 – 19:00
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juices at Zodiac Bar	24 Hours	24 Hours
«Barista» Coffee Station at Mythos Main Restaurant	09:00 – 21:30	08:00 – 21:00
Detox & Fresh Fruite Juices at Mythos Main Restaurant	08:00 – 10:30	08:00 – 10:30
A LA CARTE RESTAURANTS (EXTRA)	SUMMER	WINTER
Bazilika A La Carte (French)	19:00 – 23:00	19:00 – 23:00
La Famosa A La Carte (Italian)	19:00 – 23:00	19:00 – 23:00
SNACK RESTAURANTS	SUMMER	WINTER
Neptuno Snacks (late continental breakfast)	10:30 – 12:00	Closed
Neptuno Snacks (International)	12:00 – 16:00	Closed
Verde Pub (Grill & Mexican)	12:00 – 16:00	Closed
La Famosa Restaurant (International)	Closed	12:00 – 16:00
ICE CREAM	SUMMER	WINTER
Neptuno Bar & Snacks	09:00 – 20:00	Closed
Pool Bar	09:00 – 18:00	Closed
Mythos Main Restaurant	19:00 – 21:30	18:30 – 21:00
PATISSERIE	SUMMER	WINTER
Gloria Patisserie	11:00 – 18:00	11:00 - 18:00
ROOM SERVICES	SUMMER	WINTER
Room Service	Free between 23:00 – 07:00	24 Hours Extra
Minibar (refreshed daily)	Once a day	Once a day
Laundry Service (extra) *	08:00 – 00:00	08:00 – 00:00
EXCLUSIVE SERVICES (FOR KING SUITE & VILLA GUESTS)	SUMMER	WINTER
Villa Room Service Menu	24 Hours Free	24 Hours Free
Select Bar	08:00 – 00:00	Closed
Select Restaurant	08:00 – 23:00	Closed
SPA & WELLNESS	SUMMER	WINTER
Asklepion SPA & Thalasso (massage and all treatments are extra)	09:00 – 20:00	09:00 – 20:00
Thalasso Pool (heated, 12+)	09:00 – 19:00	09:00 – 19:00
Turkish bath, sauna, steam bath, relax room (children under 16 years are allowed only with special conditions)	09:00 – 20:00	09:00 – 20:00
Indoor Pool (heated in winter season)	08:00 – 20:00	08:00 – 20:00
Fit Gloria (16+)	08:00 – 20:00	08:00 – 20:00
POOL & BEACH SERVICES	SUMMER	WINTER
Outdoor Pool (upper section is heated in winter season)	08:00 – 19:00	08:00 – 19:00
Aquapark	10:00 – 12:00 & 14:00 – 16:00	Closed
Pavilion (extra)	09:00 – 18:00	Closed
Water Sports (extra)	08:00 – 20:00	Closed
Privileged Beach Services (every hour)	10:00 – 18:00	Closed
MEETING ROOMS	SUMMER	WINTER
Meeting Rooms (extra)	On request	On request

• Reservations for A La Carte restaurants are subject to charge • Food & Beverage services at Gloria Golf Club are included only for Golfer Guests. • Food & Beverage Services in other Gloria Hotels & Resorts are subject to charge with 50% discount. • A La Carte Restaurants in Gloria Verde Resort, Gloria Serenity Resort and Gloria Golf Resort are subject to a cover charge for all guests. • Gloria All Inclusive guests staying 28 nights or more receive the «Long Stay» concept: privilege to use Food & Beverage services at the other Gloria Hotels for free (except Teppanyaki A La Carte Restaurant), complimentary room service (due to the special menu), 50% discount for Laundry Services. • King Suite, Presidential Villa and Platinum Card holder guests receive the privilege to use Food & Beverage services at the other Gloria Hotels for free (A La Carte restaurants once per week, except Teppanyaki A La Carte Restaurant). • Room Service due to the special menu is free of charge for Long Stay guests (28 nights and more) and Platinum Card holders. • \*Long Stay guests (28 nights or more) receive a 50% discount on laundry services. Platinum card holders receive a 15% discount on laundry services. • SPA special conditions: guests under 16 y.o. are allowed to use the Turkish bath, sauna and relax room every day between 13:00-15:00 (guests under 12 y.o. must be accompanied by an adult). • Gloria Hotels & Resorts reserves the right to make changes without notice at any time.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Verde Amphitheatre & Bar	During the activity	Closed
Neptuno Bar Event Area	22:00 – 23:30	Closed
Zodiac Bar Event Area	Closed	21:30 – 23:30
Verde Game Center: bowling, billiard, 3D games (extra)	16:00 – 00:00	16:00 – 00:00
Sports & Wellness Activities	According to the program	According to the program
Tennis Courts & Lighting	08:00 – 23:00	08:00 – 23:00
Tennis Lessons & Racket Rental (extra)	On request	On request
Insomnia Night Club (18+, at Gloria Serenity Resort)	23:00 – 02:00	23:00 – 02:00 open only on Saturday
Entertainment Center & Wurlitzer Bar (at Gloria Serenity Resort)	16:00 – 00:00	16:00 – 00:00
Arena Amphitheatre & Arena Bar (at Gloria Serenity Resort)	20:30 – 23:00	Closed
G-Venture Event Area & Bar (at Gloria Serenity Resort, only event days)	21:00 – 00:00	Closed
Gloria Sports Arena – Sports Areas (upon availability)	With reservation, extra	With reservation, extra
Wi-Fi (free) / High Speed Wi-Fi (extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi VIM Club (1-3 years)	09:00 – 23:00	10:00 – 21:00
Babysitting Service (1-12 years, upon availability, with reservation, extra)	09:00 – 02:00	10:00 – 21:00
Gogi Kids Club (4-12 years)	Between 1 April - 31 October 09:00-17:00 with staff & 17:00-23:00 with family	Between 1 November - 31 March 10:00-17:00 with staff & 17:00-21:00 with family
Gogi Fun Jungle (1-14 years, 1-5 years must be accompanied by family, at Gloria Golf Resort)	Between 1 May - 31 October 10:00 – 23:00	Closed
Gogi Teenage Club (13-17 years)	Between 1 June - 31 August	Closed
Eagle Team Sports Academy: swimming, football, gymnastics (5-13 years, group lessons are free & private lessons are extra)	Between 1 May - 30 September	Closed
Gloria Mini Farm	09:00 – 21:00	09:00 – 18:00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (upon availability)	With reservation, extra	With reservation, extra
Group Golf Lessons at Gloria Golf Club (by previous reservation, 1 hour on Monday, Wednesday, Friday, maximum capacity 40 pax)	Free between 15 June - 31 August 10:00 – 11:00	Not available

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hotels, and forward your feedback and suggestions to  
us quickly and easily.



SUMMER & WINTER  
CONCEPT

ÖZALTIN OTEL İŞLETMELERİ A.Ş.  
CLARIFICATION TEXT  
FOR THE PROTECTION AND PROCESSING OF THE PERSONAL  
DATA OF THE CUSTOMERS

### 1. DATA SUPERVISOR

Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via [gloria.com.tr/kvkk](https://gloria.com.tr/kvkk)

### 2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

### 3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

### 4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA

Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/ cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/ complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

### 5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.





- A. MAIN BUILDING  
B. FAMILY SUITES & GARDEN SUITES  
C. SELECT VILLAS  
D. PRESIDENTIAL VILLA
- OUTLETS & FACILITIES**  
1. GUEST RELATIONS  
2. SHOPPING AREA  
3. ASKLEPION SPA - THALASSO (INDOOR & THALASSO POOL)  
4. TUNNEL  
5. DOCTOR
- FOOD & BEVERAGE**  
6. MYTHOS MAIN RESTAURANT & TERRACE  
7. LOBBY BAR  
8. ZODIAC BAR  
9. POOL BAR  
10. PIER BAR
- KIDS**  
11. GOGI KIDS CLUB
- BEACH & POOL**  
12. BEACH PAVILIONS (EXTRA)  
13. KIDS POOL  
14. TOWEL DESK  
15. WATER SLIDES
- ACTIVITIES**  
16. TENNIS COURT & MINI FOOTBALL  
17. AMPHITHEATRE  
18. FIT GLORIA  
19. ARCHERY  
20. BOWLING & GAME AREA  
21. AEROBIC AREA  
22. BEACH VOLLEYBALL  
23. WATER SPORTS
- SELECT VILLAS AREA**  
24. SELECT FITNESS CENTER & SAUNA  
25. SELECT KIDS PLAYGROUND  
26. PARKING (OUTDOOR)