### **GLORIA GOLF RESORT** GLORIA ALL INCLUSIVE CONCEPT

### CALL CENTER 4444 with one call, we do all

Please contact the Call Center for all your requests

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BUFFETS	SUMMER	WINTER
Breakfast at Main Restaurant	07:00 - 10:30	07:00 – 10:30
Lunch at Main Restaurant	12:30 – 14:30	12:30 – 14:30
Dinner at Main Restaurant	19:00 – 21:30	18:30 – 21:00
BARS	SUMMER	WINTER
Lobby Bar	24 Hours	24 Hours
Oasis Bar	24 Hours	24 Hours
Sushi Bar	18:00 – 21:00	Closed
Garden Pool Bar	09:00 – 18:30	Closed
Galeon Bar	09:00 – 19:00	Closed
Pier Bar	09:00 – 19:00	Closed
Gloria Pub	09:00 - 00:00	Closed
Agua Bar	09:00 – 18:00	Closed
Cafe Gloria	Closed	16:00 – 00:00
Arena Bar - Amphitheater	20:30 - 23:00	Closed
Wurlitzer Bar (Entertainment Center)	16:00 – 00:00	16:00 – 00:00
Insomnia Disco Bar (18+, Entertainment Center)	23:00 – 02:00	23:00 – 02:00 open only on Saturday
G-Venture Bar (only event days)	21:00 – 00:00	Closed
EXCLUSIVE BAR SERVICES	SUMMER	WINTER
Fresh Fruit Juices at Lobby Bar	24 Hours	24 Hours
«Barista» Coffee Station at Lobby Bar	08:00 – 00:00	08:00 - 00:00
Detox & Fresh Fruite Juices at Main Restaurant	07:00 - 10:30	07:00 – 10:30
A LA CARTE RESTAURANTS (EXTRA)	SUMMER	WINTER
Harem A La Carte (International, free)	24 Hours	24 Hours
Pescado A La Carte (Spanish)	19:00 – 23:00	19:00 – 23:00
L'ancora A La Carte (Spanish)	19:00 – 23:00	19:00 - 23:00
Turkuaz A La Carte (Italian)  Turkuaz A La Carte (Grill House & BBQ)	19:00 – 23:00	19.00 - 23.00 Closed
Elia A La Carte (Greek)		Closed
	19:00 – 23:00	WINTER
SNACK RESTAURANTS	SUMMER	
Gloria Pub Snack (International)	12:00 – 16:00	Closed
Galeon Snack (International)	12:00 - 17:00	Closed
Turkuaz Snack (Turkish)	12:00 – 16:00 Breakfast 08:00 – 11:00 &	Closed
Garden Pool Snack (International)	Lunch 12:00 – 16:00	Closed
ICE CREAM	SUMMER	WINTER
Main Restaurant	12:30 – 14:30 & 19:00 – 21:30	12:30 – 14:30 & 18:30 – 21:00
Gloria Pub	09:00 – 19:00	Closed
Galeon Snack	09:00 – 19:00	Closed
Garden Pool Snack	09:00 – 18:30	Closed
Aqua Bar	09:00 – 18:00	Closed
PATISSERIE	SUMMER	WINTER
Gloria Patisserie	11:00 – 18:00	11:00 – 18:00
ROOM SERVICES	SUMMER	WINTER
Room Service *	24 Hours Extra	24 Hours Extra
Minibar (refreshed daily)	Once a day	Once a day
Laundry Service (extra) **	08:00 - 00:00	08:00 - 00:00
EXCLUSIVE SERVICES (FOR KING SUITE & VILLA GUESTS)	SUMMER	WINTER
Villa Room Service Menu *	24 Hours Extra	24 Hours Extra
L'ancora A La Carte Breakfast	08:00 – 11:00	08:00 – 11:00
SPA & WELLNESS	SUMMER	WINTER
La Source SPA (massage and all treatments are extra)	09:00 – 20:00	09:00 – 20:00
Turkish bath, sauna, steam bath, relax room (children under 16	09:00 – 20:00	09:00 – 20:00
years are allowed only with special conditions)	08:00 30:00	08:00 20:00
Indoor Pool (heated in winter season)	08:00 - 20:00	08:00 - 20:00
Fit Gloria (16+)	08:00 – 20:00	08:00 – 20:00
POOL & BEACH SERVICES	SUMMER	WINTER
Outdoor Pool	08:00 - 20:00	Closed
Semi-Olympic Outdoor Pool (heated in winter season)	08:00 - 20:00	08:00 – 20:00
Aquapark	10:00 – 12:00 & 14:00 – 16:00	Closed
Pavilion (extra)	09:00 – 18:00	Closed
Water Sports (extra)	08:00 – 20:00	Closed
MEETING ROOMS	SUMMER	WINTER
Meeting Rooms (extra)	On request	On request

<sup>•</sup> Reservations for A La Carte restaurants are subject to charge • Food & Beverage Services at Gloria Golf Club are included just for Golfer Guests. • Food & Beverage Services in other Gloria Hotels & Resorts are subject to charge with 50% discount. • A La Carte Restaurants in Gloria Golf Resort, Gloria Serenity Resort and Gloria Verde Resort are subject to a cover charge for all guests. • Gloria All Inclusive guests staying 28 nights or more receive the 4.0ng Stay concept; privilege to use Food & Beverage services at the other Gloria Hotels for free (except Teppanyaki A La Carte Restaurant), complimentary room service (due to the special menu), 50% discount for Laundry Services. • Owner Villa, King Suite and Platinum Card holder guests receive the privilege to use Food & Beverage services at the other Gloria Hotels for free (A La Carte restaurants once per week, except Teppanyaki A La Carte Restaurant). • \*Room Service due to the special menu is free of charge for guests staying in King Suite, Owner VIIIa, Long Stay guests (28 nights and more) and Platinum Card holders. • \*\*Long Stay guests (28 nights and more) receive a 15% discount on laundry services. \*SPAs special conditions: guest under 16 you are allowed to use the Turkish bath, sauna and relax room every day between 13:00-15:00 (guests under 12 you must be accompanied by an adult). • Cloria Hotels & Resort reserves the right to make changes without notice at any time.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Arena Amphitheatre	During the activity	Closed
G-Venture Event Area	21:00 – 00:00	Closed
Insomnia Night Club (18+)	23:00 - 02:00	23:00 - 02:00 open only on Saturday
Entertainment Center: bowling, billiard, 3D games (extra)	16:00 – 00:00	16:00 – 00:00
Cafe Gloria	Closed	21:30 – 23:30
Lobby Bar Area	Closed	21:30 – 23:30
Sports & Wellness Activities	According to the program	According to the program
Tennis Courts & Lighting	08:00 – 23:00	08:00 - 23:00
Tennis Lesson & Racket Rental (extra)	On request	On request
Gloria Sports Arena – Sports Areas (upon availability)	With reservation, extra	With reservation, extra
WI-FI (free) / High Speed WI-FI (extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi VIM Club (1-3 years)	09:00 – 23:00	10:00 – 21:00
Babysitting Service (1-12 years, upon availability, with reservation, extra)	09:00 – 02:00	10:00 – 21:00
Gogi Mini (4-12 years, at Gloria Serenity Resort)	16:00 – 23:00	16:00 – 23:00
Gogi Kids Club (4-12 years)	Between 1 April – 31 October 09:00-17:00 with staff & 17:00-23:00 with family	Between 1 November – 31 March 10:00-17:00 with staff & 17:00-21:00 with family
Gogi Fun Jungle (1-14 years, 1-5 years must be accompanied by family)	Between 1 May – 31 October 10:00 – 23:00	Closed
Gogi Teenage Club (13-17 years)	Between 01 June – 31 August	Closed
Eagle Team Sports Academy: swimming, football, gymnastics (5-13 years, group lessons are free & private lessons are extra)	Between 1 May – 30 September	Closed
Gloria Mini Farm	09:00 – 21:00	09:00 – 18:00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (upon availability)	With reservation, extra	With reservation, extra
Group Golf Lessons at Gloria Golf Club (by previous reservation, 1 hour on Monday, Wednesday, Friday, maximum capacity 40 pax)	Free between 15 June - 31 August 10:00 – 11:00	Not available

### ONLINE NEWSPAPER MAGAZINE







# PERSONAL DATA

Your personal data will be collected by our Company through in Articles 5 and 6 of the Law.

be brought to conclusion free of charge within



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hotels, and forward your feedback and suggestions to

SUMMER & WINTER CONCEPT

### 1. DATA SUPERVISOR Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope. The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing 2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

our Company.

### Policy accessible via gloria.com.tr/kvkk

ÖZALTIN OTEL İŞLETMELERİ A.Ş.

CLARIFICATION TEXT

FOR THE PROTECTION AND PROCESSING OF THE PERSONAL

DATA OF THE CUSTOMERS

Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by

### 3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER

Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident

### 4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR

electronic and/or physical channel media (methods) e-mail, mail/ cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/ complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the checkin, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned

### 5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER

As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will

the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost







A. MAIN BUILDING

B. EXECUTIVE VILLAS

C. GLORIA VILLAS

D. GARDEN BUILDINGS & JUNIOR SUITES

E. JUNIOR SUITES

F. FAMILY SUITES

J. OWNER VILLAS

**FOOD & BEVERAGE** 1. ANATOLIA MAIN RESTAURANT

2. MOSAIQUE MAIN RESTAURANT

3. OASIS BAR 4. GARDEN POOL RESTAURANT & BAR

5. NEW CAFE GLORIA

6. PIER BAR

7. AQUA BAR

8. PAVILION BAR

9. PESCADO A LA CARTE

10. HAREM A LA CARTE 11. ELIA GREEK A LA CARTE RESTAURANT

12. GLORIA PATISSERIE

13. L'ANCORA A LA CARTE

14. GLORIA PUB & SNACK RESTAURANT 15. TURKUAZ TURKISH BARBEQUE & STEAK HOUSE

16. GALEON SNACK RESTAURANT & BAR

# **BEACH & POOL**

17. MAIN POOL 18. OLYMPIC POOL (HEATED)

19. BEACH PAVILIONS (EXTRA)

20. CHILDREN POOL

21. TOWEL DESK 22. AQUAPARK

23. CHILDREN AQUAPARK

24. OLIVIUM POOL

# **KIDS**

25. ART STUDIO

26. GOGI FUN JUNGLE

27. GOGI KIDS CLUB 28. TRAMPOLINE

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30. SHOPPING AREA 31. LA SOURCE SPA, INDOOR POOL

32. WELLNESS AREA

33. CONVENTION CENTER

34. DOCTOR 35. GUEST RELATIONS

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INSOMNIA NIGHT CLUB

**37. TENNIS COURTS** 

38. BEACH VOLLEY

39. G-VENTURE

40. FOOTBALL FIELD

41. GLORIA MINI FARM

42. FIT GLORIA

43. PADEL COURTS 44. CAR PARK

45. CHARGING STATION

46. WATER SPORTS